

COVID 19 POLICY

The safety of our patients and our staff is of utmost importance to us. Whilst we have always been meticulous with our infection control protocols, we would like to assure you that we are following the additional guidelines and protocols as recommended by our regulatory bodies. Given the nature of the COVID 19 situation, these recommendations could change and might include additional protocols for yourself as patients and at times restrictions on the nature of treatment we could provide.

Please keep yourself up to date with the instructions from the government and the health authorities, sign in with your QR code on entering the premises and follow good hand hygiene.

Please call us to reschedule your appointment if you are unwell, have been in a hotspot in the last two weeks, have been in contact with someone who has tested positive or is in the process of being tested and awaiting results.

You would have noted that we have additional screening protocols in place when you book an appointment with us and also in confirmation texts and emails.

Kindly arrive on time for the appointment (not too early) so you wouldn't have to wait in the reception area.

If you have any queries or concerns, please don't hesitate to discuss them with us.

Thank you for your patience and stay safe.

The Team at Northern Beaches Dental Mackay.